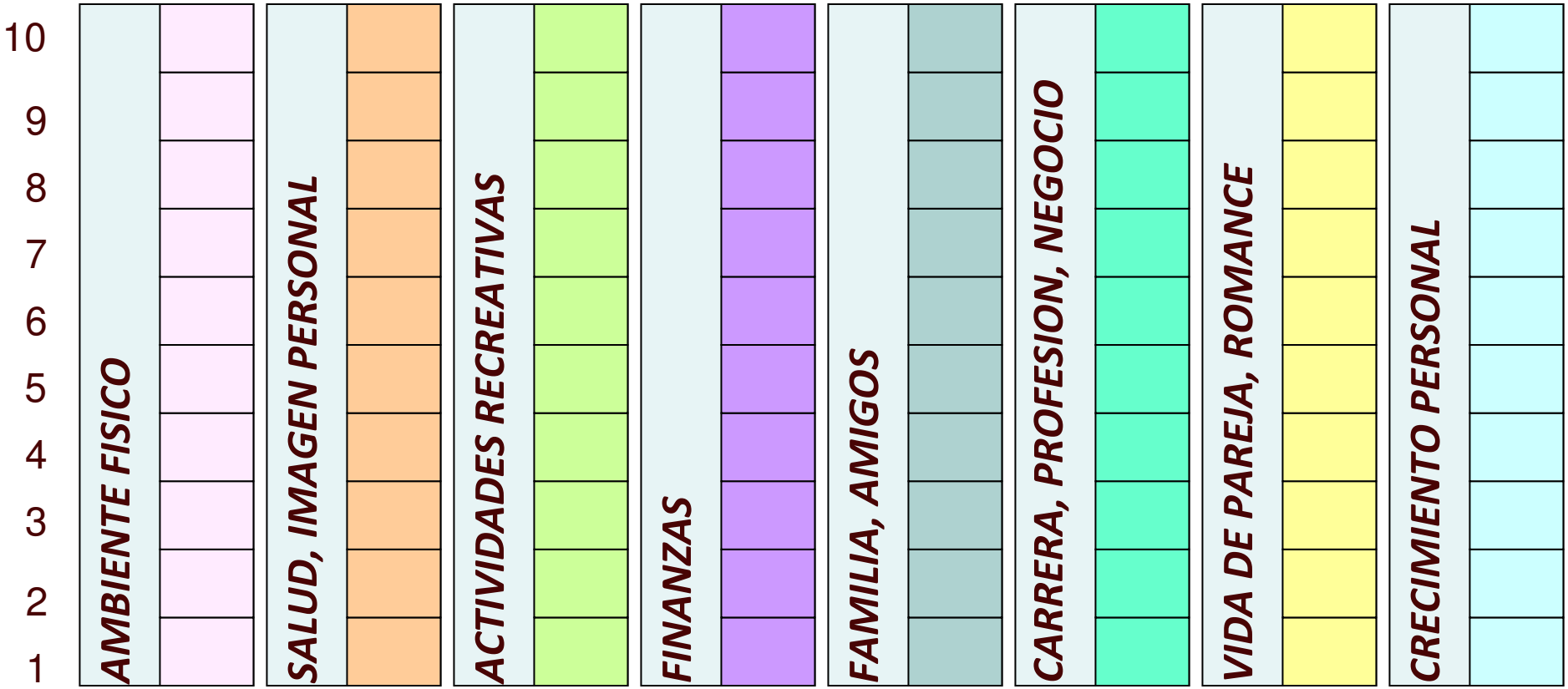TU NIVEL DE SATISFACCIÓN